ABSTRACT

Title   *: Review of the length of time providing outpatient medical records at the UPTD Puskesmas Poncowati Terbanggi Besar*

Name   *: Suhairiah*

Study Program: Diploma III Medical Record and Health Information

Health care facilities in Terbanggi Besar sub-district, Lampung Tengah Regency, one of which was the UPTD Puskesmas Poncowati Terbanggi Besar in charge of 1 auxiliary health center namely the Biggest Supporter Puskesmas. The speed of providing medical records greatly influence the quality of services at the puskesmas. The lack of medical record unit officers is the reason for the slow provision of medical records at the UPTD Puskesmas Poncowati Terbanggi Besar. Writing scientific papers aims to determine the length of time providing medical records of outpatients at UPTD Puskesmas Poncowati Terbanggi Besar. In carrying out the research, the author took 98 samples of medical records available at the UPTD Puskesmas Poncowati Terbanggi Besar and calculated the length of time that medical records were provided.

In this study, it was known that the length of time for providing medical records for outpatients, the average time for providing medical records for outpatients in UPTD Puskesmas Poncowati Terbanggi Besar, which was examined in August 2019, was 17 minutes, not in accordance with Minimum Service Standards, which is ≤ 10 minutes , there are 79 medical records that the length of time the provision of medical records has not been according to SPM and 21 medical records that the length of time the provision is according to SPM. The author concludes that the length of time for providing medical records of outpatients in UPTD Puskesmas Poncowati Terbanggi Besar is still slow, it is expected that UPTD Puskesmas Poncowati Terbanggi Besar can further improve the quality of health services starting with the speed of providing medical records of patients according to the Republic of Indonesia Health Ministry in 2008, which is yaitu 10 minutes .

Key words   *: Speed,Provision of Medical Records, Outpatient*